



## **MICHAEL COOK REAL ESTATE LIMITED**

### **CYBER CRIME DECLARATION**

CYBER CRIME: E-mail scams are common and transactions are frequently targeted.

We will never notify you of a change to our bank details by e-mail or telephone. If you receive an email from us that looks suspicious, **please contact us immediately on 0191 933 2959**. For payments we are to make to you, we will have obtained your written instructions regarding bank details at the start of your transaction. Any instructions to change those details will be required in writing from you and after you have answered our security questions.

**Do not feel pressured into changing any bank details. If you receive an email purporting to be from us stating a change in our bank details, you should ring us on a previously used telephone number.** Check the email address carefully and if in doubt telephone us to check the information is correct. Buyers and Sellers should avoid using public Wi-Fi systems to check emails when property transactions are being made. Fraudsters can easily hack into vulnerable Wi-Fi systems. Avoid sharing social media posts about buying/selling your house. Fraudsters may obtain this information and know the next step is a large financial transaction.